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Recent graduate from George Mason University with a bachelor’s degree in Management Information Systems specializing in a combination of Data analytics, computer languages, and cloud computing. Adept at creating innovative solutions for complex problems under dynamic, fast-paced training environments. Excels in analyzing and interpreting data to output efficiency. Experienced in both front and back-end development. Eager and willing to learn new skills quickly and adapt in any situation.

# Hard Skills soft skills

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| * Microsoft 365 (Excel, Access…) * Computer languages (Java, SQL, HTML, Python) * Cloud computing (Amazon Web Services) | * Training and mentoring * Languages (English, Arabic, Spanish) * Client Relations and communication skills | Microsoft 365 (Excel, Access…)  Computer languages (Java, SQL, HTML, Python)  Amazon Web Services (AWS) |

# Education

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| May 2023BACHELOR OF SCIENCE in Management information systems (MIS)george mason UNIVERSITY, fairfax va **Relevent coursework:** |
| Data base management systems (sql & Visio)Intro Programming Bus Applictn (java)Cloud Computing Essentials (aws)Network and securitycloud system management (AWS)Programming for Analytics (python)Systems Analysis and Design |

# Experience

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| September 2019 – presentfirst-line manager, the grooming loungE  * Maximized performance by monitoring daily activities/trends and mentoring team members. * Adjusted job assignments and schedules to keep pace with dynamic business needs, factoring in processes, employee knowledge and customer demands. * Developed and maintained relationships with customers and suppliers through account development. * Recorded inventory sales into organization’s weekly report. * Onboarded new employees with training and new hire documentation. * Maintained client information and schedules using Millennium and Meevo software. |
| June 2019 – January 2020Shift lead, ice cream jubilee  * Trained and mentored new employees to maximize team performance. * Handled all opening and closing procedures and balanced tills. * Completed daily inventory check and maintained a stocked storefront. * Resolved customer complaints and issues and offered thoughtful solutions to maintain customer satisfaction.  July 2017 – June 2019Head Cashier, district taco  * Performed store opening, closing, and shift-change actions and kept accurate shift-change logs. * Evaluated professionalism of checkouts and kept team members on top of cleaning tasks. * Maintaining a high level of customer service and communication skills |